**Subject:** RE: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

From: Logan Nater < Inater@bigbelly.com>

**Date:** 03/08/2018 07:00 AM

To: Rodolfo Martell < rodolfo.martell@lacity.org >

**CC:** Arturo <arturo@lani.org>, Austin Kano <austin.kano@lacity.org>, "Sunil Rajpal" <sunil.rajpal@lacity.org>, Esteban Torres <esteban@axiomcm.com>, "Peter Rhyu" <peter.rhyu@lacity.org>, Misty lwatsu <mistyli@aol.com>, Bill Cody <bill.cody@lacity.org>

Hello and good morning Rodolfo, I hope your day is going great.

You are most welcome!

You may contact us for any needed assistance via email at <a href="mailto:support@bigbelly.com">support@bigbelly.com</a> or by phone at 888-820-0300 option 3.

Have a great day...LJN

Logan J. Nater

Customer Support Technician
150 A Street, Suite 103 | Needham, MA 02494 USA
+1 888.820.0300 main

Email: support@bigbelly.com

www.bigbelly.com



From: Rodolfo Martell < rodolfo.martell@lacity.org>

**Sent:** Wednesday, March 7, 2018 6:55 PM **To:** Logan Nater < Inater@bigbelly.com>

**Cc:** Arturo <arturo@lani.org>; Austin Kano <austin.kano@lacity.org>; Sunil Rajpal <sunil.rajpal@lacity.org>; Esteban Torres <esteban@axiomcm.com>; Peter Rhyu

<peter.rhyu@lacity.org>; Misty Iwatsu <mistyli@aol.com>; Bill Cody

<br/><bill.cody@lacity.org>

**Subject:** Re: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

Hello good afternoon Logan I hope your day is going well. In behalf of my team I would like to thank you and your staff for helpings with the relocation of the Big belly trashcans and for completing this task on time. We really appreciate the extra effort in taking the photograph. If we have any questions we will contact you. Again, thank you and have a great day.

On Wed, Mar 7, 2018 at 2:43 PM, Logan Nater < Inater@bigbelly.com > wrote:

Hello and good afternoon Rodolfo, I hope all is well.

Station 1503739 - <u>5701 N Figueroa @ Ave</u> 57 ( recy 5501501) has been relocated as requested.

Please do not hesitate to contact us with any questions or needed assistance.

Thank you...LJN **Logan J. Nater** 

**Customer Support Technician** 

150 A Street, Suite 103 | Needham, MA 02494 USA

+1 888.820.0300 main

Email: <a href="mailto:support@bigbelly.com">support@bigbelly.com</a>

www.bigbellv.com



**From:** Rodolfo Martell < rodolfo.martell@lacity.org >

**Sent:** Monday, March 5, 2018 4:00 PM **To:** Logan Nater < <a href="mailto:lnater@bigbelly.com">lnater@bigbelly.com</a>>

**Cc:** Arturo <arturo@lani.org>; Austin Kano <austin.kano@lacity.org>; Sunil Rajpal <a href="mailto:sunil.rajpal@lacity.org">sunil.rajpal@lacity.org>; Esteban Torres <a href="mailto:esteban@axiomcm.com">esteban@axiomcm.com</a>; Peter Rhyu

<peter.rhyu@lacity.org>; Misty Iwatsu <mistyli@aol.com>; Bill Cody

<br/><br/>bill.cody@lacity.org>

**Subject:** Re: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

Hello Logan,

Thank you for the update and warm wishes.

You welcome. My pleasure to help out.

Please do keep us updated with the status of the relocation. We really appreciate it.

Thanks, Continue having a great day.

On Mon, Mar 5, 2018 at 12:48 PM, Logan Nater < Inater@bigbelly.com > wrote:

Hello Rodolfo, I hope all is well in sunny Los Angeles.

Thank you for the information.

The station relocation should take place today.

I will send a follow up email once service is completed.

Thank you...LJN

Logan J. Nater

Customer Support Technician

150 A Street, Suite 103 | Needham, MA 02494 USA

+1 888.820.0300 main

Email: <a href="mailto:support@bigbelly.com">support@bigbelly.com</a>

www.bigbelly.com



**From:** Rodolfo Martell < rodolfo.martell@lacity.org >

**Sent:** Monday, March 5, 2018 1:06 PM **To:** Logan Nater < <a href="mailto:lnater@bigbelly.com">lnater@bigbelly.com</a>>

**Cc:** Arturo <arturo@lani.org>; Austin Kano <austin.kano@lacity.org>; Sunil Rajpal <a href="mailto:sunil.rajpal@lacity.org">sunil.rajpal@lacity.org>; Esteban Torres <a href="mailto:esteban@axiomcm.com">esteban@axiomcm.com</a>; Peter Rhyu

<peter.rhyu@lacity.org>; Misty Iwatsu <mistyli@aol.com>; Bill Cody

<br/><br/>bill.cody@lacity.org>

**Subject:** Re: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

Hello good morning Logan I hope you are having an excellent day. Thank you for reaching out to us.

Yes, that is the correct address. I rewrote it bellow here on this email. If you have any questions please let me know. Have a great day.

Los Angeles Neighborhood Initiative 800 Figueroa Street, Suite 970, Los Angeles, CA 90017

On Mon, Mar 5, 2018 at 4:25 AM, Logan Nater < <a href="mailto:lnater@bigbelly.com">lnater@bigbelly.com</a>> wrote:

Hello and good afternoon to all, I hope all is well.

I am reaching out to confirm Los Angeles Neighborhood Initiative billing address as:

800 Figueroa St., Suite 970 Los Angeles, CA 90017

Please let me know at your earliest convenience.

Thank you...LJN **Logan J. Nater** 

Customer Support Technician

150 A Street, Suite 103 | Needham, MA 02494 USA

+1 888.820.0300 main

 $Email: \underline{support@bigbelly.com}\\$ 

www.bigbelly.com



From: Arturo [mailto:arturo@lani.org]
Sent: Tuesday, February 27, 2018 4:57 PM

**To:** Logan Nater < <a href="mailto:lnater@bigbelly.com">! Rodolfo Martell</a> <a href="mailto:rodolfo.martell@lacity.org">rodolfo.martell@lacity.org</a>

**Cc:** Austin Kano <a href="mailto:cody@lacity.org">austin.kano@lacity.org</a>; Sunil Rajpal <a href="mailto:sunil.rajpal@lacity.org">sunil.rajpal@lacity.org</a>; Esteban Torres <a href="mailto:esteban@axiomcm.com">esteban@axiomcm.com</a>; Peter Rhyu <a href="mailto:peter.rhyu@lacity.org">peter.rhyu@lacity.org</a>; Misty Iwatsu <a href="mailto:mistyli@aol.com">mistyli@aol.com</a>; Bill Cody <a href="mailto:bill.cody@lacity.org">bill.cody@lacity.org</a>)

**Subject:** RE: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

Thank you Logan.

Arturo Nevarez, Program Manager Los Angeles Neighborhood Initiative 800 Figueroa St., Suite 970 Los Angeles, CA 90017 Phone: (213) 627-1822 ext. 17

Fax: (213) 627-1821 arturo@lani.org www.lani.org

From: Logan Nater [mailto:lnater@bigbelly.com]

Sent: Tuesday, February 27, 2018 5:11 AM

To: Rodolfo Martell

**Cc:** Arturo; Austin Kano; Sunil Rajpal; Esteban Torres; Peter Rhyu; Misty Iwatsu; Bill Cody **Subject:** RE: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

Hello and a great morning to you Rodolfo, I hope your day is off to a great start.

My name is Logan J. Nater from Big Belly Customer Service Tech Support.

I have processed work order 982 with the PO provided by Joe Albrecht and have contacted the service provider informing them that the station relocation is to be completed by March 9th 2018.

I am awaiting confirmation form service provider and will notify you as soon as they have contacted me with a service date. Thereafter, I would me more than happy to inform you once service has been completed.

Please contact me with any further questions or needed assistance.

Thank you...LJN **Logan J. Nater** 

Customer Support Technician

150 A Street, Suite 103 | Needham, MA 02494 USA

+1 888.820.0300 main

Email: <a href="mailto:support@bigbelly.com">support@bigbelly.com</a>

www.bigbelly.com



From: Rodolfo Martell [mailto:rodolfo.martell@lacity.org]

**Sent:** Monday, February 26, 2018 6:00 PM **To:** Logan Nater < Inater@bigbelly.com>

**Cc:** Arturo <arturo@lani.org>; Austin Kano <austin.kano@lacity.org>; Sunil Rajpal <sunil.rajpal@lacity.org>; Esteban Torres <esteban@axiomcm.com>; Peter Rhyu

<peter.rhyu@lacity.org>; Misty Iwatsu <mistyli@aol.com>; Bill Cody

<br/><bill.cody@lacity.org>

**Subject:** Fwd: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

Hello good afternoon Logan Nater I hope you are having an excellent day. My name is Rodolfo Martell and I am a Transportation Engineering Associate I working with Austin Kano the Transportation Engineering Associate III Project Manager of the Los Angeles Neighborhood Initiative Highland Park Streetscape Improvement Project for LADOT. I was informed by Arturo Nevarez from LANI, that Joe Albrecht last day with Big Belly was last Thursday. He also informed me that you will be taking charge of the relocation of the Big Belly Trashcan on N Ave 57 and Figueroa Street. I have attached below my conversation with Arturo and Joe Albrecht in regards to the relocation. Due to our construction schedule, my team and I would really appreciate it if this task gets completed no later than March 9, 2018.

If you have any questions, please let Austin Kano or myself know. Thank you for your patience, for your hard work, for your support and for helping us complete this task on the date requested. Do you think it could be possible if you can let us know once this relocation is complete? Thanks Logan, Have a fantastic day.

----- Forwarded message ------

From: Arturo <arturo@lani.org>

Date: Mon, Feb 26, 2018 at 11:57 AM

Subject: RE: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days

Notice

To: Rodolfo Martell < rodolfo.martell@lacity.org > Cc: Austin Kano < austin.kano@lacity.org >

Hi Rodolfo,

I just want to let you know that Joe Albright's last day with Big Belly was last Thursday.

His replacement in charge of coordinating the relocation is Logan

Nater, Inater@bigbelly.com.

Logan is aware that we would like to move to happen no later than March  $9^{th}$ . Just an FYI.

## Thanks!

Arturo Nevarez, Program Manager Los Angeles Neighborhood Initiative 800 Figueroa St., Suite 970 Los Angeles, CA 90017 Phone: (213) 627-1822 ext. 17

Fax: (213) 627-1821 arturo@lani.org www.lani.org

----- Forwarded message ------

From: Rodolfo Martell < rodolfo.martell@lacity.org >

Date: Thu, Feb 22, 2018 at 9:55 AM

Subject: Re: LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days

Notice

To: Joe Albrecht < <u>jalbrecht@bigbelly.com</u>>

Cc: Peter Rhyu < peter.rhyu@lacity.org >, Esteban Torres

<<u>esteban@axiomcm.com</u>>, Arturo <<u>arturo@lani.org</u>>, Misty Iwatsu

<mistyli@aol.com>, Bill Cody <bill.cody@lacity.org>, Austin Kano

<austin.kano@lacity.org>

Hello good morning Joe I hope you are having an excellent day.

The Billing party for this work is Los Angeles Neighborhood Initiative. The Address on the Invoice should be the following

Los Angeles Neighborhood Initiative 800 Figueroa Street, Suite 970, Los Angeles, CA 90017

If you have any other questions please let me know. Thank you and have a great day.

On Wed, Feb 21, 2018 at 1:09 PM, Joe Albrecht < <u>jalbrecht@bigbelly.com</u>> wrote: Hello Rodolfo,

Can you confirm the correct billing party for this work? Want to make sure we accurately reflect on the attached. Thank you.

From: Rodolfo Martell [mailto:rodolfo.martell@lacity.org]

Sent: Wednesday, February 21, 2018 11:32 AM

To: Joe Albrecht < jalbrecht@bigbelly.com>

**Cc:** Peter Rhyu < peter.rhyu@lacity.org >; Esteban Torres

<esteban@axiomcm.com>; Arturo <arturo@lani.org>; Misty Iwatsu

<mistyli@aol.com>; Bill Cody <bill.cody@lacity.org>

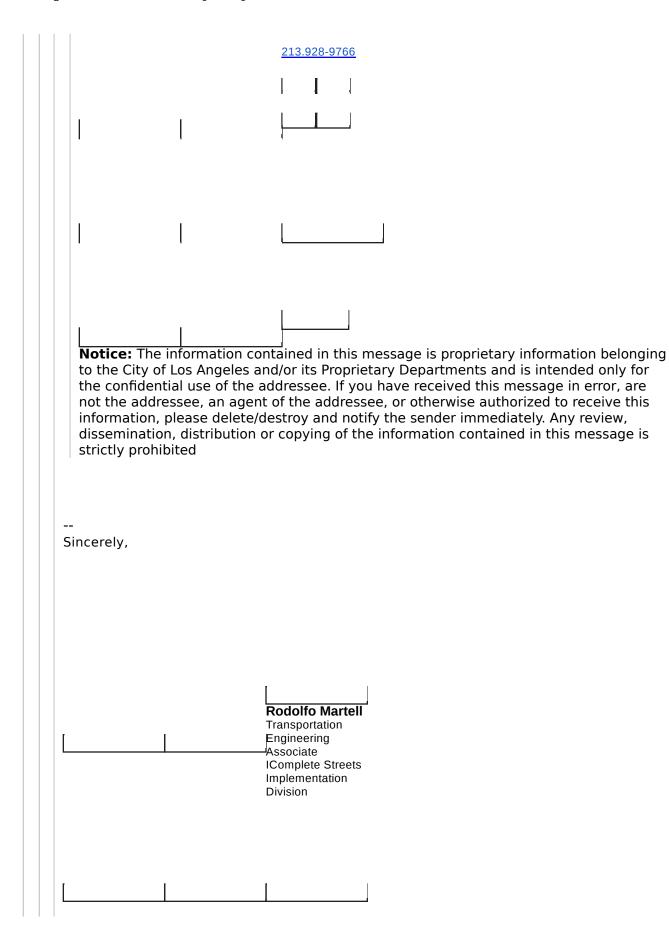
**Subject:** LANI - Highland Park Streetscape Improvement Project - Relocation of Big Belly Trashcan on N Ave 57 and Figueroa Street - Friendly Reminder 18 Days Notice

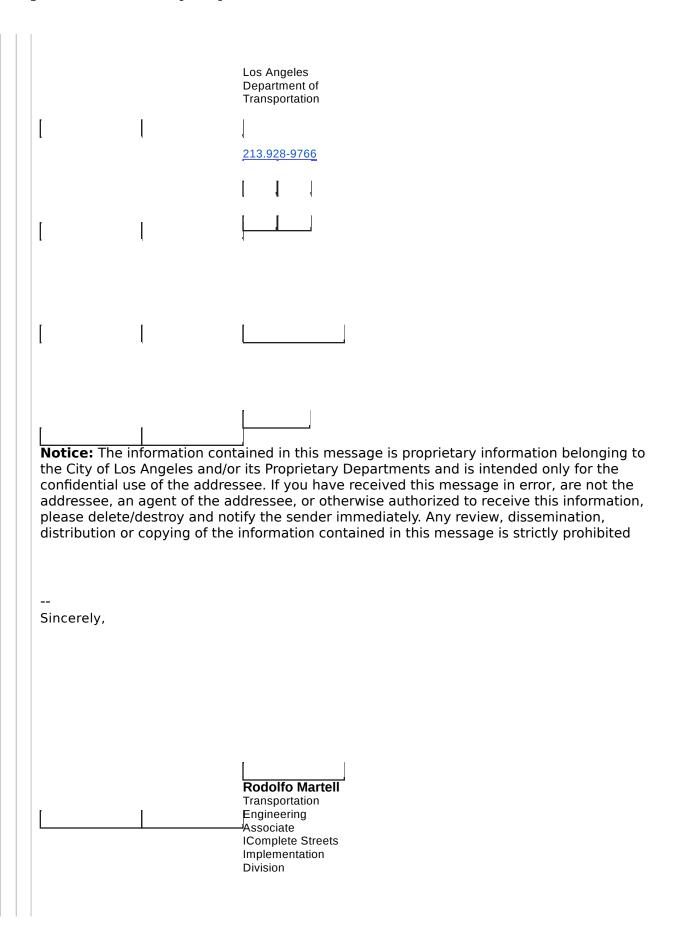
Hello good morning Joe, I hope you are having an excellent day. This is just a friendly reminder for the relocation of the Big Belly Trashcan on N Ave 57 and Figueroa Street for the LANI - Highland Park Streetcape Improvement Project. We would like to thank you for your patience and for your collaboration in completing this task.

According to our Schedule, we will be doing construction work on N Ave 57 and Figueroa Street during the week of March 12, 2018. Instead of 14 days, we rather give you an 18 days notice in advance to prevent any delays. You officially have the green light to start your relocation. In behalf of my team I would like to thank you for all your help and cooperation. We really appreciate it. If you have any questions please let me know. Have a great day.

Rodolfo Martell
Transportation
Engineering
Associate
IComplete Streets
Implementation
Division

Los Angeles
Department of
Transportation





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Sincerely,

## Rodolfo Martell

Transportation Engineering Associate IComplete Streets Implementation Division

Los Angeles Department of Transportation <u>213.928-9766</u>

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Sincerely,

## **Rodolfo Martell**

Transportation Engineering Associate IComplete Streets Implementation Division

Los Angeles Department of Transportation 213.928-9766

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Sincerely,

## **Rodolfo Martell**

Transportation Engineering Associate IComplete Streets Implementation Division

Los Angeles Department of Transportation 213.928-9766

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